Eliminate Duplicate Contacts

- 1. Enter your portal using your login details.
- 2. Click the **CRM** link on the start page.
- 3. The contacts list will open by default.
- 4. Find the duplicate of the original contact in the list using the available filters.
- 5. Click the needed contact to open it.
- 6. Fress the icon and select the **This is a duplicate** option.
- 7. In the opened 'Merge Contacts' window, find the original contact.
- 8. Click the **Start Merging Contacts** button.

Online URL: <u>https://support.quikbox.com/article.php?id=64</u>