Adding your Computer to a Remote Site

1. Build an access agent installer.
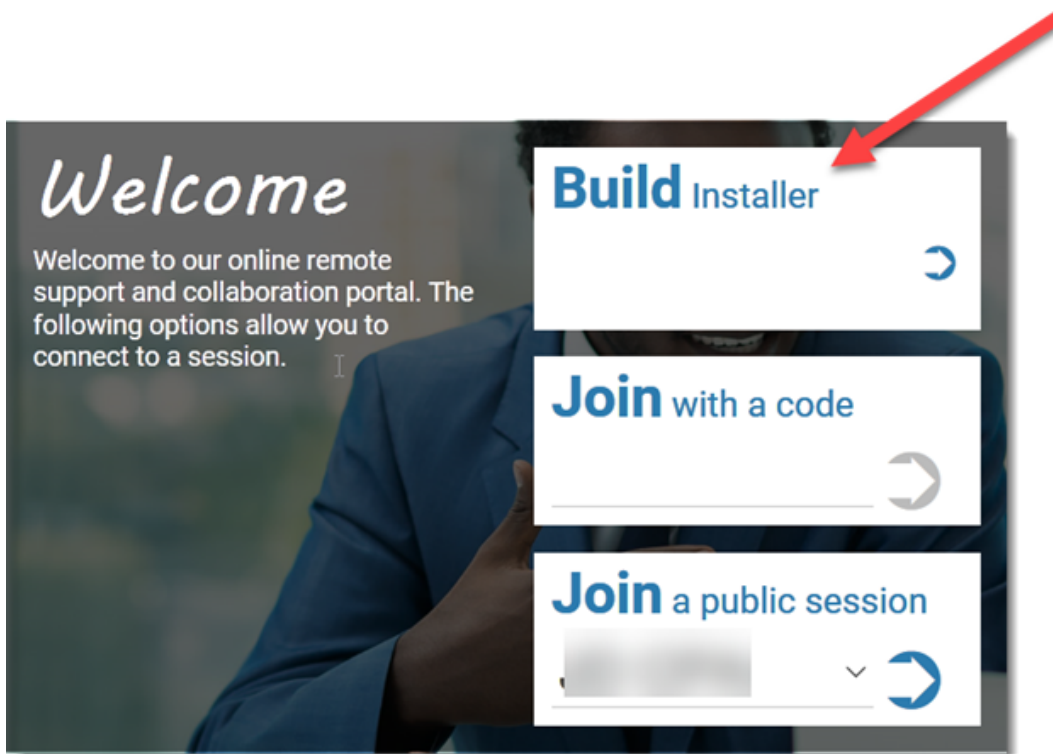
- From the drop-down menu, select either, "Use Machine Name" or "Use Specific Value."
- The "Use Machine Name" option will label the access session by the name of the machine.
- "Use Specific Value" will prompt you to enter your own value.
- By default, the name of the access session will be the name of the machine.

- Windows (.exe) – Will fetch a compatible version of .NET if the target computer does not have it
- Windows (.msi)
- Mac OS X (.pkg) – May require a reboot before the access session is visible on your Host page
- Debian Linux (.deb)
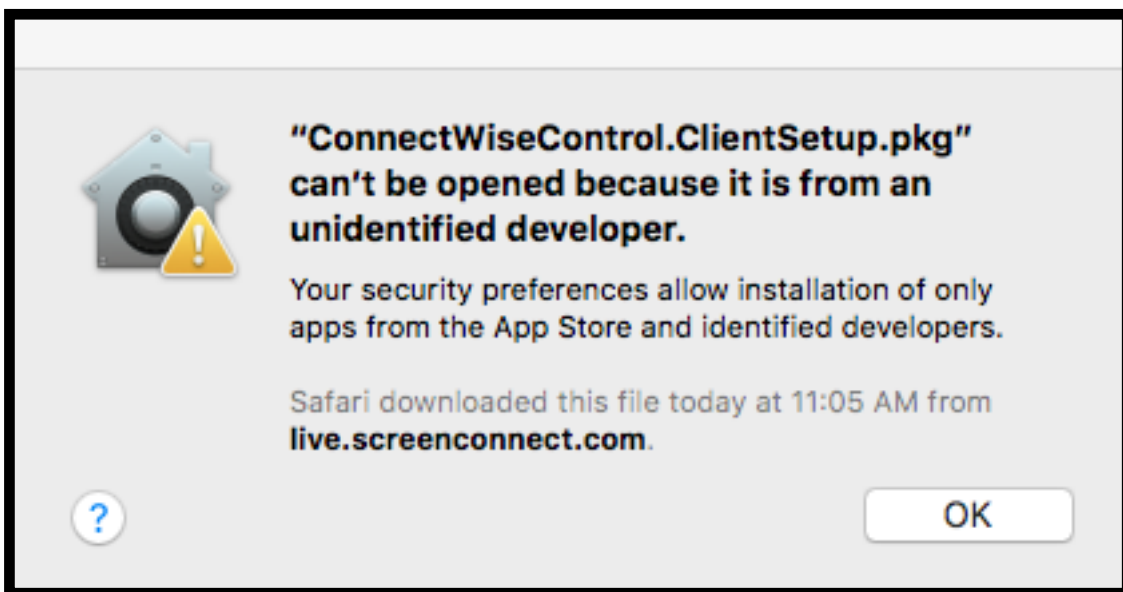- Red Hat Linux (.rpm)
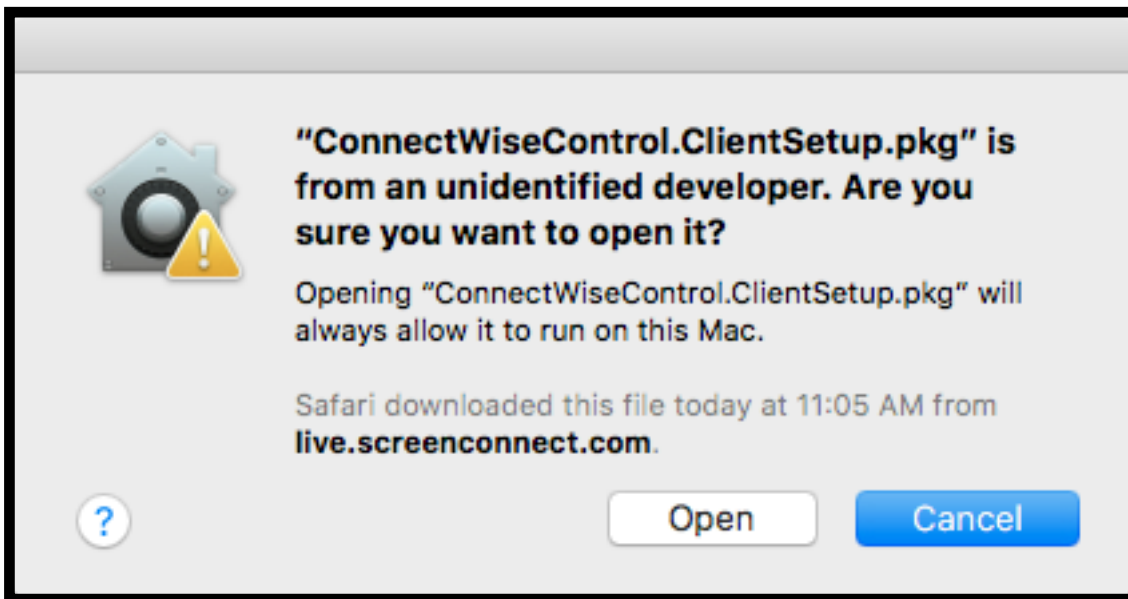- Mac/Linux (.sh)

Windows (.msi)

Windows (.exe)

macOS / OS X (.pkg)

- **Double-click on the downloaded .pkg file**.

- To continue installation, open Finder. Navigate to the location of the downloaded .pkg file, and then press Ctrl+Click to open the context menu. Select "Open," and you should see a similar warning with an option to open the file.

"ConnectWiseControl.ClientSetup.pkg" is from an unidentified developer. Are you sure you want to open it?

Opening "ConnectWiseControl.ClientSetup.pkg" will always allow it to run on this Mac.

Safari downloaded this file today at 11:05 AM from **live.screenconnect.com**.

Open   Cancel

- Follow the wizard to complete the installation of the ConnectWise Control access client.

Debian Linux (.deb)

Red Hat Linux (.rpm)

Mac/Linux (.sh)