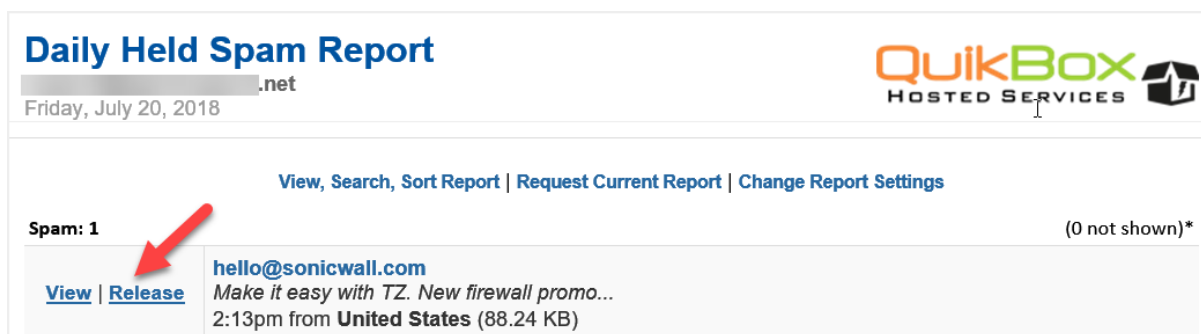# How to Release a Spam Message

1. Click the **Release** link next to the message you would like to release.

2. The Web browser will be redirected to the Email Security Quarantine page. Once the message has been released, a green success pop-up window will appear on your screen. (Note that the Allowed List & Tools section is now expanded.)
3. Select one of the available allowed list options and then click the Submit request to administrator button.
4. Once the request has been submitted to the administrator, a success request will appear in the Allowed List & Tools section.

Online URL: https://support.quikbox.com/article.php?id=51